



COVID-19. What you need to know
Visit sefton.gov.uk/communitycovid

Your Child's Education in Sefton Frequently Asked Questions (FAQs) & Information for Parents and Carers

This document covers a range of FAQs relating to the Covid-19 outbreak and children's ongoing education. It is for parents and carers of children and young adults in Sefton.

Please click on the links below to access a specific section of this guide.

1. [Support with my child's education](#)
2. [Supporting my child's mental health and well-being](#)
3. [Information about financial support for parents during Covid-19](#)

Support with my child's education

If you need support, information, advice and guidance about your child's education, you will find lots of information in this section. It ranges from government guidance on the phased reopening of schools, to information about GCSE and A-level examination results, as well as resources to help your children continue to learn while at home.

1. Where can I find government advice for parents about the reopening of schools?

You can find information for parents and carers about the wider opening of nurseries, schools and colleges, transport, attendance, free school meals and remote education by clicking the link below.

[What parents and carers need to know about schools and other education settings during the coronavirus outbreak.](#)

2. Where can I find advice from Sefton Council on school closures/reopening?

[Sefton Council – School closures – Covid-19](#)

3. Will it be safe for my child to return to school?

Sefton Council is working closely with school leaders, the Department for Education, teachers unions and parents and carers to ensure that Sefton schools reopen in the safest way possible. You will find more information becomes available on this as our risk-assessments and plans are refined. Keep an eye on the council's website and your child's school's website for further updates.

4. Which year groups is the government prioritising?

The government is prioritising children in the early years, Year 1 and Year 6. There are also plans to have some face-to-face teaching for pupils in Year 10 and in Year 12. You can find further information by clicking the link below.

[Opening schools and educational settings to more pupils from 1 June: guidance for parents and carers](#)

5. Where can I find information on Sefton's community services, for example library opening, during Covid-19

[Sefton Council – Community services – Covid-19](#)

Sefton Council for Voluntary Services – information and resources for children, young people and families in Sefton.

<https://seftoncvcs.org.uk/>

6. My child is due to move to primary school, secondary school or college. Will there be any support? What will transition arrangements will be in place?

Schools and colleges across Sefton are working hard to establish the most effective ways to support the transition arrangements for children moving into the Reception Year, Year 7 and Year 12. We realise that this is particularly daunting for parents and children who are due to move to a new school or college. While the plans for reopening schools are established and risk-assessments are undertaken to ensure the safety of all pupils and staff, you should contact the school or college that your child is due to attend in the new academic year for details of the offer that they have, or will have in place.

7. How do I help my child to continue learning during the phased reopening of schools?

There is a wealth of information to help parents and carers educate their children on the internet. Some of the most useful advice can be found below. You will also find information about how your child's school is supporting remote learning by visiting the school's website.

Sefton Council has compiled a range of resources.

[Learning at home during Covid-19](#)

Advice for parents and carers looking after primary school children.

[Help primary school children continue their education during coronavirus \(COVID-19\)](#)

Some examples of online educational resources for parents and carers to help children to learn at home.

- [Online education resources](#)
- [Resources for subjects](#)
- [BBC Bitesize](#)
- [Children's Commissioner Resources](#)

Advice for parents and carers of early years children who have not yet started school.

[Help children aged 2 to 4 to learn at home during coronavirus](#)

Helping your child to learn to read. The government has provided a resource called 'Letters and sounds', however, your school may also be able to provide information about the phonics schemes that they are using. Please visit your school's website or contact them.

[Letters and sounds](#)

8. Is there is a temporary extension of the eligibility criteria for the free early education entitlement for two-year old entitlement?

Yes, there is. If you're the parent or carer of a two-year-old and you receive certain benefits you could be eligible to apply for a free early education place.

Temporary additional criteria

The criteria for an eligible 2-year-old place are temporarily extended during coronavirus and currently also include children assessed as being vulnerable and meeting the definition in Section 17 (s17) of the Children Act 1989 and who have No Recourse to Public Funds (NRPF).

Who can apply?

Your child might be eligible if you receive any of these benefits:

- Income Support
- income based Jobseeker's Allowance
- income related Employment and Support Allowance
- support under Part 6 of the Immigration and Asylum Act 1999
- the guaranteed element of State Pension Credit
- tax credits and have an annual income under £16,190 before tax
- the Working Tax Credit 4-week 'run-on' (the payment you get when you stop qualifying for Working Tax Credit)
- Universal Credit and has an annual income below £15,400.

Or:

- children of Zambrano carers (derivative right to reside in the UK under European law as the primary carer of a British child or dependent adult)
- children of families with no recourse to public funds (right to remain in the UK on grounds of private and family life under Article 8 of the European Convention on Human Rights)
- children of is an asylum seeker receiving asylum support from the Home Office under section 4 of the Immigration and Asylum Act 1999

Or if your child:

- receives Disability Living Allowance
- has an Education, Health and Care Plan (EHCP)
- has a child protection plan
- is looked after by Sefton
- is a member of a travelling family
- has left care but are not able to return home (are under a special guardianship order, child arrangements order or adoption order)

[Click here to apply online for free early learning and childcare for two-year-olds](#)

9. What if my child has special educational needs and/or disabilities?

Advice for parents and carers looking after children with special educational needs and disabilities (SEND).

[Help children with SEND continue their education during coronavirus \(COVID-19\)](#)

[Changes to the law on education, health and care needs assessments and plans due to coronavirus](#)

10. Where can I find information about the cancellation of GCSE, AS and A levels in 2020? How will my child's grade be calculated? When will my child get their results?

[Coronavirus \(COVID-19\): cancellation of GCSEs, AS and A levels in 2020](#)

Please note that pupils who do not feel their calculated grade reflects their ability will have the opportunity to sit an exam as soon as is reasonably possible after schools and colleges open again.

11. My child is in Year 10 and was due to sit some examinations. What will happen?

Having considered the responses to the consultation Ofqual has decided that students of any age and in any year group who had been entered to take exams this summer will be able to receive a calculated grade on the same basis as other students this summer.

[Guidance for teachers, students, parents and carers: Summer 2020 grades for GCSE, AS and A level, Extended Project Qualification and Advanced Extension Award in maths](#)

12. What support is available for students during the coronavirus outbreak? What if my child is due to go to university?

The University and Colleges Admission System (UCAS) is developing a personalised system this summer to support admissions into university from autumn 2020. A range of measures has been announced, including an Enhanced Clearing process. This includes Clearing Plus, which matches students to universities or other opportunities based on their achievements and course interests. If students' calculated grades exceed their predicted grades, it can suggest alternative courses with higher entry requirements.

[Government support package for universities and students](#)

13. I have heard that some pupils are being issued with laptops or tablets. Is my child eligible for a government issued device?

Guidance for local authorities, academy trusts and schools on how to get internet access, digital devices and support to provide remote education during the coronavirus (COVID-19) outbreak. Local authorities can also get support for care leavers, and children and young people with a social worker.

[Get technology support for children and schools during coronavirus \(COVID-19\)](#)

14. I am concerned about travelling with my children to school.

Guidance and advice has been published by the government to support parents/carers as they prepare to send their children back to school.

<https://extranet.dft.gov.uk/safer-transport-campaign/schools/>

Supporting my child's well-being

If you need support with your child's mental health or well-being, you will find lots of information on the websites below. You will also find links about how to promote the safer use of technology with your child.

15. What resources are available to support my child's mental health and well-being during coronavirus?

Sefton Council's health and well-being directory

[Health and well-being directory](#)

DfE resources for parents on children's mental health and well-being

[Guidance for parents and carers on supporting children and young people's mental health and wellbeing during the coronavirus \(COVID-19\) pandemic](#)

NSPCC - Coronavirus (COVID-19) advice and support for parents and carers.

[NSPCC](#)

Childline – help for children's well-being during coronavirus

[Childline](#)

Advice and resources for parents to support children's well-being and education.

[School well-being website](#)

Young people's mental health and well-being during Covid-19

[The Children's Society](#)

Supporting Your Child During the Coronavirus Pandemic

[Young Minds](#)

Gingerbread - Coronavirus Information for Single Parents

[Gingerbread](#)

Bernardo's – information for parents and carers during coronavirus

[Bernardo's](#)

UNICEF – six ways parents can support children through coronavirus

[UNICEF](#)

Headstogether – tackling mental health issues

[Headstogether](#)

UK Safer Intranet Centre – advice for parents to help children to stay safe online

[UK Safer Intranet Centre](#)

Thinkuknow – staying safe online

[Thinkuknow](#)

Financial support and advice for parents

If you have any questions about financial help and support during the coronavirus outbreak, you will find a whole list of resources below. Don't forget, you can always go to [Sefton Council's advice and benefits](#) page for direct links to council services and, if you are eligible, application forms for additional financial support.

16. Where can I get information about free school meals during Covid-19?

If your child or children are already eligible for Free School Meals and you are enquiring about what alternative arrangements are being made whilst the schools are closed, you MUST contact your child's school for this information. Further information can be found at: [Sefton Council – Free School Meals](#)

17. Covid-19 – financial advice and benefits

Covid-19 (Coronavirus) is putting pressure on people's incomes and quality of life, it's important for you to understand what it means for you if:

- you need urgent financial support
- receive Council Tax reduction for low income
- receive Housing Benefit
- receive Discretionary Housing Payments
- struggle to pay your Council Tax
- rent and need support.

On this page you can also find out about changes to support and benefits from central Government, including:

- Universal Credit

- Statutory Sick Pay
- Self-employment Income Support Scheme
- Furloughed Workers
- Visiting a Jobcentre
- Assessment for health and disability related benefit.

For further information about any of these issues, visit [Sefton Council's website - advice and benefits page.](#)

18. How can I access a food bank?

Some families are facing increased challenges during the outbreak of Covid-19. If you cannot afford to buy food, you should contact a local food bank. Details can be found below. You will also find information on how food banks work. Don't forget that you can still contribute to local food banks should you wish to donate goods. You can find further information on [Sefton Council's website](#).

You can find information about how to access a food bank by clicking one of the links below:

- [Sefton Food Bank Network](#)
- [Trussell Trust](#)
- [South Sefton Food Bank](#)
- [Southport Food Bank](#)

In Sefton, there are food banks in the following locations. Please note that this list is not exhaustive. Be sure to check the opening times on the website before travelling.

| Name | Postcode | Directions | Website |
|---|----------|--------------------------------------|-------------------------|
| Ainsdale Methodist Church | PR8 3NQ | click for directions | Website |
| Bootle, St Leonard's Youth and Community Centre | L20 4RW | click for directions | Website |
| Formby Methodist Church | L37 4AF | click for directions | Website |
| Crosby Area Food Bank, Waterloo Town Hall | L22 3RB | click for directions | Website |
| Litherland, Linacre Mission | L21 8NS | click for directions | Website |
| Litherland Youth and Community Centre | L21 9HD | click for directions | |
| L30, Netherton | L30 0QS | click for directions | Website |

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|--------------------------------------|---------|--------------------------------------|-------------------------|
| Maghull Methodist Church | L31 2HP | click for directions | Website |
| Netherton, St Oswald's Church Centre | L30 5RD | click for directions | Website |
| Ormskirk Food Bank | L39 3RD | click for directions | Website |
| Scarisbrick New Road Baptist Church | PR8 6PU | click for directions | Website |
| Southport Community Centre | PR8 6HQ | click for directions | Website |
| Southport Foodbank | PR9 0LA | click for directions | Website |
| Southport, Grace Baptist Church | PR1 1RY | click for directions | |
| Southport, Lakeside Church | PR8 1EG | click for directions | Website |
| Waterloo, Foodbank Warehouse | L22 1RB | click for directions | Website |